Connecting millions of patients with the healthcare they need

TRY DIALPAD

About Doctor.com

The definitive marketing automation & reputation management platform for medical practices, helping to acquire new patients, develop and protect online reputations, and maintain a strong online presence.

Industry: Healthcare Website: doctor.com

Remote Locations: 28 HQ: New York, NY

Challenges



User Management



Dropped Calls



Remote Offices



Vendor Consolidation

66

We have employees in Argentina, staff in the Philippines – everyone around the world uses Dialpad as their business phone.

Reed Mollins, VP of Business Development

Features Deployed

✓ Voice

☑ Conferencing & Screen Sharing

✓ Messaging

☑ Google Apps for Work

By launching Dialpad, Doctor.com instantly freed its employees to work from anywhere, across any device. The company's sales team, armed with a reliable phone service, now makes 100+ outbound dials per day and closes deals without fear of dropped calls or missed connections.

Results

A better communications experience for calls, messages, and meetings.

With Dialpad, it's easy for Doctor.com's Executive, Client Services, and Sales teams to interface with prospects or clients. And thanks to the platform's HD call quality, remote staff can rely on Dialpad to make everyday communications simple and effortless.



75% in Cost Savings HD Call Quality Pure Cloud Voice & Messaging Seamless User Management





